**Guidance on supporting unsuccessful volunteers**

* Always let volunteers who apply know whether or not they got the role.
* Thank volunteers for their time spent applying.
* Remember that volunteering can be an emotional response to support a cause or community that is close to a volunteer’s heart. It is important that you are empathetic towards that. Offer them alternative ways of getting involved and supporting the cause, for example social actions or micro volunteering. This might include community litter picks, promoting a campaign on social media, or holding fundraising parties for charities.
* Contact the Volunteering Kingston team for more ideas on creating social action and micro volunteering activities.
* Refer them to the Volunteering Kingston team for advice and support on finding a role.
* If you interviewed a volunteer, you can offer to give them feedback on their interview.