



Neighbourhood Volunteer Initiative

Example Volunteer Code of Conduct

The (group name) Neighbourhood Volunteer Initiative was set up to support others and is based on building trust and solidarity among community members. All volunteers should adhere the following Code of Conduct, and behave in a reasonable manner at all times.

- **be polite and kind to others**
- **behave professionally. Any form of harassment or discrimination is forbidden. This includes sexual attention or innuendo, deliberate intimidation, and stalking. It also includes oppressive comments related to gender, sexual orientation, disability, physical appearance, body size, race, immigration status, or religion**
- **do not share any immigration status information with enforcement agencies. This is to protect the lives and dignity of individual volunteers or recipients of support**
- **do not gossip or share people's personal information unnecessarily**
- **always be transparent, accountable and responsible in their interactions with one another**
- **if you set up a WhatsApp group, or other social media platform, do not share any graphic material or discuss Covid-19 news as this could contribute to existing anxiety and stress**
- **all communication must be appropriate for all audiences, including people from different backgrounds**

Volunteers are asked to inform the local organiser in advance if they will be unable to commit to their designated time/day to volunteer. This enables another volunteer to cover the tasks.

Volunteers asked to stop any inappropriate behaviour are expected to comply immediately.

Volunteers violating these rules may be removed from the group at the sole discretion of the group admins.

Any volunteer who wishes to report a violation of this policy can speak, in confidence, to any of the group admins.